



# **RULES OF THE GAME: RECAP**

zoom

Please keep yourself muted unless you are invited to speak



To ask a question, use the raise hand button and the presenter will invite you to speak

Post any questions you have in written form (if you prefer) here



# TRAINING AGENDA

Session 2		Indicative time	
Introduction and case study recap: Solaris		15"	
Part 1: Early Stage	Recap of Stage features	30"	
	Breakout rooms discussion		
	Presentation and Plenary discussion		
Part 2: Active Growth	Recap of Stage features	30"	
	Breakout rooms discussion		
	Presentation and Plenary discussion		
Part 3: Organisational Development	Recap of Stage features	30"	
	Breakout rooms discussion		
	Presentation and Plenary discussion		
Wrap-up and questions		15"	



## TRAINING OBJECTIVES

- ✓ To actively apply the core corporate governance concepts learned in last week's training session through the case of Solaris, a fictional Kenyan OGS company;
- ✓ Meet and interact with other members of the OGS sector;
- ✓ To practically understand the value of corporate governance and better identify how early-stage OGS companies can benefit from early-stage implementation;
- ✓ Discuss how to apply the lessons of Solaris to your business and its growth.



## **SOLARIS: CONTEXT AND MISSION**



- Solaris is a Kenyan OGS company, founded by Brian Roberts in 2012.
- Brian recognised a reliance on dirty and (relatively) expensive forms of energy to power off-grid communities in rural East Africa and set about developing a range of clean, solar alternatives.
- He has extensive experience working in the region for large power companies, but no experience founding and running a business.
- Solaris's main products are a set of solar "kits" containing solar panels, mounting brackets, connectors, cables, and other components designed for on-site assembly by the purchaser.
- The company also sells stand-alone solar battery-powered home appliances such as cookers, or cooling devices.





## **RECAP: START-UP**



## START-UP (STAGE 1)

Enterprise focus	<ul><li>Developing products</li><li>Testing the market</li></ul>
Revenues	Loss making

#### START-UP RISKS

#### Risks for investors

- Need for business to develop accountability structures and basic systems/policies.
- Founder makes all decisions, big key-person risk.
- Mixing of family and business interests.
- Unreliable and biased communication about performance.

### Risks for business

Rush to implement rules/procedures that reduce company's agility.



## **SOLARIS: START-UP STAGE**

- Provide rural communities with access to pay-as-you-go solar kits and solar battery powered home and kitchen appliances.
- Single warehouse and an office near Nairobi, using local partnerships to deliver products and provide support
- Advisory Board set up by Brian in 2013 before forming a Board of Directors in 2015:
  - Ms Sally Bowles joins as Executive Chair (15% stake in company) along with two Europe-based NEDs, Mr Florian Schneider and Ms Gillian Vartan (2.5% stake each).
  - Board discussions remain largely operational and dictated by Brian.
- Despite concerns about board functioning, Solaris is on track to record its first annual profit at the end of 2015.







# BREAKOUT ROOM DISCUSSION: START-UP CHALLENGES



• Discuss in groups Solaris' early-stage CG challenges from the perspectives of the founder and a potential investor.

10 - 15'

# QUESTIONS FOR DISCUSSION

- 1. What are the corporate governance challenges from Brian's perspective? Identify the three main challenges.
- 2. If you were asked to invest in the company at this stage, what governance risks would you perceive? Would these deter you from investing?



# PRESENTATION: ADDRESSING START-UP CG CHALLENGES



# Group presentations

- Please discuss the corporate governance challenges your group identified
- What governance risks did you identify? Would you invest?



# DEBRIEF: ADDRESSING START-UP CG CHALLENGES







# **RECAP: ACTIVE GROWTH**



## **ACTIVE GROWTH (STAGE 2)**

Enterprise focus	Sales & growth, increasing product variety; creating client base
Revenues	Target breakeven

### **ACTIVE GROWTH RISKS**

#### Risks for investors

- Unclear systems and policies.
- Internal company checks and balances ineffective.
- > Risk of unequal treatment among shareholders.

#### Risks for business

- ➤ Need to balance flexibility with growing demand for strategic focus, defined structures.
- "Silo" approach to communication across departments.



## **SOLARIS: ACTIVE GROWTH**

- Approaching the end of 2016, Solaris continues to expand:
  - Second office opened in Kisumu with an accompanying warehouse.
  - Number of employees increased to over 30.
- However, slowing sales growth instigates a 'shake-up':
  - The role of Executive Chair is separated into CEO and Board Chair in which Brian takes the role as Chair and Sally as CEO.
  - Mr Paul Bateman, at the recommendation from Florian, joins as COO.
  - Introduction of organisational chart with a new Product Development division.
  - Focus on developing new products.
- In 2017, Solaris receives investment from EcoCapital (as well as a 20% stake):
  - As a precondition to investment, an investor representative, Mr Lynch, is appointed to the Board, and EcoCapital has final sign-off on any new products developed.
  - EcoCapital also wishes to professionalise Solaris' board functioning and Management practices as well as increase independent representation.
  - Mr Roberts maintains majority ownership.









# BREAKOUT ROOM DISCUSSION: ACTIVE GROWTH CHALLENGES



 In breakout rooms, discuss potential CG challenges and draw up an action plan to address them.

QUESTIONS FOR DISCUSSION

- 1. What in your view are the three main corporate governance challenges that EcoCapital is likely to ask to be addressed at this stage?
- 2. Develop an action plan to address these challenges, based on the IFC handbook and expectations of firms at this level of maturity.





## PRESENTATION: ADDRESSING ACTIVE GROWTH CHALLENGES

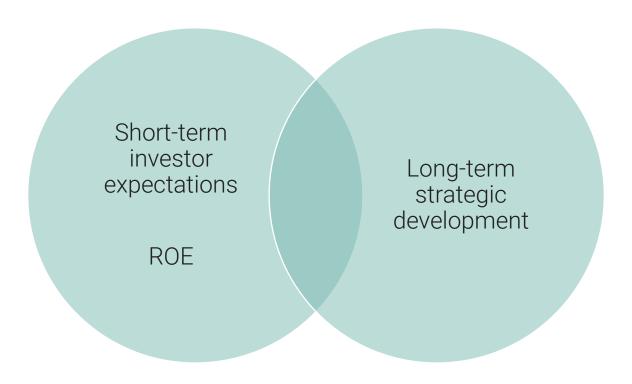


# **Group Presentations**

- What did you identify as the three main corporate governance challenges that EcoCapital is likely to ask to be addressed?
- Present your group's proposed action plan



# DEBRIEF: ADDRESSING ACTIVE GROWTH CHALLENGES







## RECAP: ORGANISATIONAL DEVELOPMENT



## **ORGANISATIONAL DEVELOPMENT (STAGE 3)**

Enterprise focus	Optimising own structure / processes after growth
Revenues	Beyond breakeven

### ORGANISATIONAL DEVELOPMENT RISKS

#### Risks for investors

- Need for more professional staff versus family/friends.
- Conflicts between founding partners, new management, and investors.

#### Risks for business

- Expanded staff and product offerings but internal structure, policies still rudimentary.
- Incentive systems do not correlate with performance.



# **RECAP: BUSINESS EXPANSION**



### **BUSINESS EXPANSION (STAGE 4)**

Enterprise focus	Further growth, supported by improved internal organisation and processes
Revenues	Positive and growing

## **BUSINESS EXPANSION RISKS**

### Risks for investors

Professional management just "window dressing:" control remains with founders / family members.

#### Risks for business

- ➤ Decision making concentrated on processes and not on growth. Risk of bureaucracy.
- ➤ Management may become risk averse, reducing entrepreneurial drive, innovation, and creativity.
- Risk of increasing overhead.



# SOLARIS: ORGANISATIONAL DEVELOPMENT & BUSINESS EXPANSION

- By the end of 2020, Solaris has expanded its operations to Uganda, Tanzania, and Ethiopia, employs over 50 people, generates consistent and growing profits, and is about to open a new office in Arusha.
- EcoCapital have exercised a clause to increase its holding share in Solaris to 40% and a development finance institution, EuroInvest, provides further investment (20% share).
- Solaris now has two EcoCapital representatives on its Board, and a EuroInvest representative, along with two new INEDs for a total of 7:

Name	Role	Board tenure	Nationality	Other information
Mr Brian Roberts	Chair and founder	2012 - Present	Dual citizen: UK and Kenya	Owns a 35% stake
Ms Sally Bowles	CEO	2015 – 2020	UK	Owns a 5% stake in the company.  Due to step down 31/12/2020.
Mr Dominic Lynch	Investor Representative	2017 - Present	USA	Eco Capital representative
Mr Edward Tarkovsky	Investor Representative	2020 - Present	USA	Eco Capital representative
Mr Mathias Martel	Investor Representative	2020 - Present	France	EuroInvest representative
Ms Francisca Allende	INED	2019 - Present	Argentina	Previously founded and ran an Argentinian
				renewable energy firm
Mr Peter Ruto	INED	2019 - Present	Kenya	Well-respected Kenyan businessman and
				former Member of the Kenyan Parliament

- However, the Covid-19 pandemic has stirred divergent visions of growth and a tense board dynamic., particularly between the institutional representatives and the founder.
- Both investors are entering the latter end of their time horizons, leading Mr Roberts to consider future funding possibilities...

# G**C**GLA



# BREAKOUT ROOM DISCUSSION: ORG DEVELOPMENT & BUSINESS EXPANSION CHALLENGES



Discuss in groups the following questions:

10 - 15'

# QUESTIONS FOR DISCUSSION

- 1. What potential corporate governance challenges remain?
- 2. What are the gaps which still exist in the governance framework? Identify three.
- 3. How would you advise Brian to approach the potential exit of the current investors and next round of financing?





# PRESENTATION: ADDRESSING ORG DEVELOPMENT & EXPANSION CHALLENGES



# **Group Presentations**

- What remaining potential corporate governance challenges did you identify?
- What were the gaps you identified?
- How should Brian approach the next stage?





# DEBRIEF: ADDRESSING ORG DEVELOPMENT & EXPANSION CHALLENGES

Governance maturity

Formalised policies

Embedded practices

Organisational agility

Market responsiveness

Ongoing innovation





# WRAP-UP AND Q&A



